

### **COD Processing Update**

December 2, 2011

#### **NEWS/UPDATES**

• New Valid Value for Ability to Benefit Test Code Field Implemented November 22, 2011 (11/28/11)

As explained in a October 14, 2011 Electronic Announcement, Federal Student Aid implemented a new valid value to the Ability to Benefit Test Code field. The COD System will now accept the new code "11" for SABE = Spanish Assessment of Basic Education. The valid date range for the completion date for this assessment is November 1, 2002 to Present. The new code will be accepted for all award types for the 2011-2012 Award Year and forward.

#### **CURRENT ISSUES**

#### **DIRECT LOANS**

#### Direct PLUS Loan Responses Issue (11/16/11)

Federal Student Aid has identified an issue in which Direct PLUS Loan Request Acknowledgements (Message Class: CRSP) are not being generated in certain situations. Specifically, the CRSP files are not being sent when a borrower submits a Direct PLUS Loan Request via the <a href="StudentLoans.gov Web site">StudentLoans.gov Web site</a> and there is no corresponding Direct PLUS Loan award on the COD System, and one of the following is true:

- A pending credit decision is resolved and processed.
- An appeal to an adverse credit decision is received and approved.

Federal Student Aid is currently researching the cause of this issue and is working to fix this issue as soon as possible. In the meantime, a school can contact the COD School Relations Center to receive an updated CRSP file.

We apologize for any inconvenience this issue may have caused schools. If you have any questions, contact the COD School Relations Center.

#### **GRANTS**

There are no Grant specific issues to report at this time.

#### **REMINDERS**

#### COD Computer-Based Training (12/02/11)

Federal Student Aid takes this opportunity to remind the community of the availability of the COD Computer-Based Training (CBT).

The COD CBT consists of component simulations and CBTs. The electronic files associated with each component, as well as information about downloading and navigating the COD CBT, are available on the Information for Financial Aid Professionals (IFAP) Web site. Under the "Tools for Schools" section on the home page, click on COD Computer-Based Training.

# Sending Addresses for U.S. Territories and Foreign Countries on the Common Record or the COD Web site (12/02/11)

When submitting student or borrower addresses or address changes to the Common Origination and Disbursement (COD) System, it is important that the correct tags are used, particularly when the student or borrower address is located in a U.S. Territory or Foreign Country. If these addresses are not submitted correctly, important correspondence from the COD System and the federal loan servicers is delayed or not received.

- When a student or borrower address is located in a U.S. Territory it is considered a domestic address. Do not submit a Country Code.
- When a student or borrower address is located in a Foreign Country, it is treated as a foreign address.

Contact Information: If you have questions, contact the COD School Relations Center at 800/474-7268 for Grants or 800/848-0978 for Direct Loans. You may also e-mail CODSupport@acs-inc.com.



See below for the correct procedures for submitting U.S. Territories and Foreign Country addresses via the Common Record batch submission or COD Web site.

<u>Technical Reference</u>. If you have questions about this information, contact the COD School Relations Center.

## **Submitting Addresses for U.S. Territories and Foreign Countries via the Common Record**

When creating or updating a person record via the Common Record batch submission, a school should send the address block with the following tags:

Schema Version	Included Tags for Domestic Address, including U.S. Territories	Excluded Tags for Domestic Address, including U.S. Territories	Included Tags for Foreign Addresses
3.0c or 3.0d	<addressline> <city> <stateprovincec ode=""> <postalcode></postalcode></stateprovincec></city></addressline>	<stateprovi nce&gt; <countryco de&gt;</countryco </stateprovi 	<addresslin e=""> <city> <stateprovi nce=""> (Optional) <postalcod e=""> (Optional) <countryco de=""></countryco></postalcod></stateprovi></city></addresslin>

## **Submitting Addresses for U.S. Territories and Foreign Countries via the COD Web site**

When creating or updating a person record on the COD Web site, a school should select the U.S. Territory from the dropdown box in the State/Province field. A school should select the Country field as "Blank".

A complete list of State Codes (including U.S. Territories), Jurisdictions, and Country Codes are provided in Volume VI, Section 4 of the 2010-2011 COD